

# Advocates of Ozaukee



# **Homeless Prevention Program**

**PURPOSE OF PROGRAM** – For some in our community, a medical emergency, loss of job or hours, or even an unexpected car repair could spiral into a crisis. Advocates of Ozaukee's Homeless Prevention Program offers emergency rent assistance to individuals and families who are at risk of eviction and homelessness.

# **FAQ**

### WHO CAN RECEIVE RENT/MORTGAGE ASSISTANCE?

Any person residing in Ozaukee County who is at risk of losing their home due to inability to pay rent. Persons *do not* have to be survivors of domestic or sexual violence.

### **HOW OFTEN CAN A PERSON RECEIVE RENT/MORTGAGE ASSISTANCE?**

Once per year however funds are not meant to be relied upon year after year. Each call is assessed based on situation and available funding at the time.

#### **HOW CAN SOMEONE RECEIVE RENT/MORTGAGE ASSISTANCE?**

Contact Advocates hotline 262-284-3577 and ask to speak with Charlotte or press x4 to leave her a voicemail. Charlotte distributes the Homeless Prevention funding for Advocates and if not in the office will return the call as soon as possible. If a call is made during the week a person likely will receive a call back either that day or the following day. If a call is made on the weekend it will likely be returned on Monday.

# HOW IS IT DETERMINED HOW MUCH RENT/MORTGAGE ASSISTANCE IS GIVEN?

Assistance is determined on an individual basis based on need and funding available at the time.

# IS AN EVICTION NOTICE REQUIRED TO RECEIVE RENT ASSISTANCE?

No

## WHO FUNDS THE HOMELESS PREVENTION PROGRAM?

United Way of Northern Ozaukee provides the funding for emergency rent/mortgage assistance.

# CAN HOMELESS PREVENTION FUNDING BE USED TOWARDS FIRST MONTH'S RENT OR SECURITY?

No. Homeless prevention funding is used to keep people in their current residence/avoid eviction. Advocates is sometimes able to assist our clients who are survivors of domestic or sexual violence with first month's rent or security through other funding sources. We are not able to provide this assistance to community members who are not survivors/clients of Advocates.

# CAN HOMELESS PREVENTION FUNDING BE USED FOR HOTEL STAYS?

No. Homeless prevention funding is used to keep people in their current residence/avoid eviction. If a person is requesting a hotel stay, they will be referred to homeless shelters. If a person is fleeing domestic or sexual violence Advocates has the ability to offer shelter services. If shelter is full and a person is fleeing domestic or sexual violence and is a resident of Ozaukee County, Advocates will try to accommodate them and a hotel stay may be an option if shelter is full. Hotel stays are usually *not* provided to individuals who are coming into Ozaukee from out of county or whose residence they were fleeing from was out of county. Hotel stays are not provided for those who are homeless for a reason other than domestic or sexual violence.

FOR FURTHER QUESTIONS PLEASE CONTACT:

Charlotte Coenen Phone: 262-284-3577 x4

Email: sheltermanager@advocates-oz.org